



Congratulations on your purchase of the amazing Bambillo® Comfort-Fit Mattress Topper!

1. When you first receive the mattress topper, remove it from the plastic cover and set aside. It is recommended you aerate for 24 hours in a warm place. This softens and expands the mattress topper and also clears the residual smell from it being sealed in plastic.
2. **Cleaning:** Only the removable cover is machine washable and can be washed on a warm water setting, then air dried. The Comfort-Fit inner material is not machine-washable or machine-dryable. It should be spot cleaned with a damp cloth and mild, clear soap when necessary. Let it air dry completely before covering with bed linens/sheets. Be sure to follow manufacturers care instructions.

FAQ's

What is Bambillo® Comfort-Fit material?

Gel beads are infused into premium Bambillo® Comfort-Fit material, resulting in the perfect balance of comfort, support and an optimal sleep temperature. You experience cradling support with the added cooling comfort of gel. It's a revolutionary advance in sleep technology and provides a deeply restful sleep that relaxes, refreshes and rejuvenates.

How does it work?

Gel beads work with your natural body temperature, providing the optimal balance of coolness and warmth. The gel beads promote better air circulation through the Comfort-Fit cells for superior breathability for all-season comfort.

Is memory foam sensitive to temperature?

Yes, very warm and humid weather may make the mattress topper feel softer, while very cold weather may make it feel somewhat firmer. The Bambillo® Comfort-Fit Mattress Topper and Bambillo® pillows have similar properties, so they are all affected by temperature in the same way. Your body heat will affect these products quickly and result in a perfect fit in a very short time regardless of environmental heat or cold.

Can I use an electric blanket with my topper?

It is not advised to use an electric blanket with the Bambillo® Comfort-Fit Mattress Topper.

Why? This is because the memory foam is already temperature sensitive. It responds to your body heat, softening in the areas where you need support most. Placing your electric blanket on your topper may cause it to soften even further which will eventually prevent it from giving you the adequate level of support that you need.

Bambillo®

Comfort-Fit Mattress Topper



ONE (1) YEAR LIMITED REPLACEMENT WARRANTY STATEMENT

If your product becomes defective due to faulty material or workmanship within a period of 1 year from the date of purchase, we warrant to do the following:

- **For New Zealand Consumers:** We will replace the product with a new product, free of charge, or repair the product at our cost, at our discretion.
- **For Australian Consumers:** Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Your warranty is subject to the following conditions:

- The item has not been misused, abused, neglected, altered, modified or repaired by anyone.
- The item has been subjected to fair wear and tear
- The item has not been used for trade, professional or hire purposes.
- The item has not sustained damage through foreign objects, substances or accident.

Your warranty does not cover;

- Components that are subject to natural wear and tear caused by normal use in accordance with operating instructions.
- Unauthorised/improper maintenance/handling or overload is excluded from this warranty.
- For guarantee claims, you will need to submit a proof of purchase in the form of a valid receipt that displays date and place of purchase.

This warranty does not replace but is in addition to your statutory rights.

This warranty does not apply to accessories supplied with the item.

This warranty applies only to the original purchaser and may not be transferred.

Replacement items will be covered by the limited warranty for the balance of the warranty period from the date of the original purchase.

Please note:

Only the defective product or parts returned to place of purchase will be replaced under this warranty.



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